

PRESIDENT'S SECRETARIAT (PUBLIC)  
AIWAN-E-SADR

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Rep. No. 280/WM/2024

Dated: 16.06.2025

PESCO Vs Arbab Muhammad Shabir

Subject: REPRESENTATION FILED BY PESCO AGAINST THE ORDER OF THE WAFAQI MOHTASIB DATED 11.10.2023 IN COMPLAINT NO. WMS-PSH/1059/2023

Please refer to your representation filed before the Honourable President of Pakistan.

2. This representation has been filed by Peshawar Electric Supply Company (PESCO/Agency) on 24.05.2024 against the Revised Order of the learned Wafaqi Mohtasib (WM) dated 11.10.2023, whereby it has been held that:-

*"In terms of the aforementioned observations, it is concluded that the Agency has billed the complainant unfairly and arbitrarily in violation of law and the prescribed rules and procedure which amounts to mal-administration. Accordingly, it is finally recommended that the mal-administration may be corrected and the complainant may be billed in line with law, rules and procedure as reflected in the preceding paragraphs and the original Findings."*

3. The learned Wafaqi Mohtasib vide Original Findings dated 08.05.2023 observed as follows:

*"In view of Paras 5 & 6 above, it is recommended that the Agency may take corrective measures for rectification of the mal-administration as highlighted above and the matter may be reconsidered in accordance with its policy, procedure, rules and regulations. Compliance report be submitted within 30 days or the reasons for not doing so may be intimated in terms of Article 11 (2) of the President's Order No. 1 of 1983."*

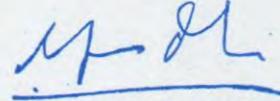
4. The complainant, Arbab Muhammad Shabir through Mr. Najeeb Ullah, a domestic consumer having tariff (A1), with sanctioned load of 2 KW filed the instant complaint against PESCO, stating therein, that the Agency (PESCO) has committed maladministration by billing him for Rs. 59,703/- in his electricity bill for the month of February, 2023. Despite his repeated requests, the bill has not been corrected by the Agency. Thus, he escalated his complaint with the learned Wafaqi Mohtasib for redressal of his grievance at the earliest.

5. In response, the Agency reported that the complainant has been charged on 3.5 Kw load for 1533 units at 20% load factor for three months from 11/2022 to 1/2023 in the light of M&T test result dated 31/1/2023, as he was using electricity through "static meter tampered/shunted".

6. Considering the respective stances, the learned Wafaqi Mohtasib proceeded to pass the above referred order which is assailed by the Agency.

7. The case was fixed for hearing on 20.05.2025. Mr. Nehal, Sub Divisional Officer (SDO) and Mr. Sarir Jan, Line Superintendent-1 represented the petitioner/ PESCO. No one appeared on behalf of the respondent. The learned representative of the Agency wishes to withdraw this representation as the order of the learned Wafaqi Mohtasib is likely to be implemented. This representation is therefore disposed of as withdrawn.

8. Accordingly, the Honourable President has accorded approval to para-7 above.



**(Justice (R) Irfan Qadir)**  
Consultant (Legal Affairs)

Mr. Arbab Muhammad Shabir  
through Mr. Najeeb Ullah  
R/o Kotla Mohsin Khan,  
**Peshawar (0309-8840775).**

The Chief Executive Officer  
PESCO/WAPDA,  
166-Wapda House  
Shami Road,

**Peshawar**

**Copy to:**

- The Secretary, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Constitution Avenue, Islamabad.
- Press Wing for necessary action/ uploading it on the official website.